

JAGDAM COLLEGE, CHAPRA (SARAN)

BIHAR-841302

Request for Proposal (RFP)

For

Supply, Installation and Maintenance of equipments related to setting up of State-of-the-Art Digital Classroom/ICT Lab

Tender No: JCC/04/2025-2026

Date – 08.01.2026



Issuing Authority

PRINCIPAL

JAGDAM COLLEGE, CHAPRA

Phone: 06152 232407, Mobile: 7542947002

Email: principaljc54@gmail.com

1. Background Information

1.1. Basic Information

Jagdam College, Chapra, is a higher educational institute located in Chapra, Bihar, India. Founded in 1954, the college is a constituent co-educational college of Jai Prakash University, Chhapra. It is located to the north of the NH-19 Prabhunath Nagar railway crossing. The construction of this college was the product of the painstaking efforts of various Chapra philanthropists, educationists, and social workers, the most notable of whom being Shri Jagdam Singh, after whom the college was named, Prabhunath Singh @ Mantrijee, a founding member, and many more. This college provides excellent undergraduate and postgraduate education in a variety of subjects.

Jagdam College Chapra invites Supply, Installation and maintenance of items for setting up of State-of-the-Art digital classroom as specified in this RFP to Jagdam College, Chapra (Saran), Bihar. These items will contribute towards the advancement of academic and administrative work, knowledge and research.


2. Instructions to Bidder Notice Detail /Schedules of Events

Document Control Sheet		
Sl No.	Event Description	Timelines
2.1	Last date and time for Downloading the RFP	Till 20/01/2026 up to 03:00 PM, on the e-Procurement Portal (https://www.eproc2.bihar.gov.in)
2.2	Last date and time for submission (upload) of online bidding document	Till 21/01/2026 up to 05:00 PM, on the e-Procurement Portal (https://www.eproc2.bihar.gov.in)
2.3	Time, Date of opening of Technical Bid	22/01/2026 at 03:00 PM on the e-Procurement Portal (https://www.eproc2.bihar.gov.in)
2.4	Time, Date of opening of Financial Bid	To be announced later on the e-Procurement Portal Website(https://www.eproc2.bihar.gov.in)
2.5	Pre-bid meeting (Date & time)	15.01.2026 at 03.00 PM in the office of the Principal, Jagdam College, Chapra.
2.6	College Contact Person and Number	Principal, Jagdam College, Chapra principaljc54@gmail.com ; 7542947002
2.7	Full Address of the college	Jagdam College, North of Railway Crossing, NH-19 Chapra, Saran, Bihar
Note: Bidders are advised to visit the www.jagdamcoll.ac.in and Eproc2 website on a regular basis for any updates.		
1	This RFP process will be administered through the state public procurement portal (SPP) (URL: https://eproc2.bihar.gov.in). The Bidders are required to submit soft copies of their proposals electronically on the SPP Portal, using valid digital signature certificates of officers duly authorized to submit the bid in e-files. More information for submitting the bids online on the SPP Portal may be obtained at https://eproc2.bihar.gov.in/	
2	All the pages of the bid must be sequentially numbered and must contain the list of contents with page numbers. Any deficiency in the documentation may result in the rejection of the bid.	

Failure to submit the bid on time could cause a bid to be rejected. The college will not accept delivery of the Bid by fax/e-mail or any other electronic/non- electronic means other than uploading on the procurement portal.

- 3 The corrigendum (if any) & clarifications to the queries from all Bidders will be posted on the www.eproc2.bihar.gov.in & www.jagdamcoll.ac.in. Any such corrigendum shall be deemed to be incorporated into this RFP.
- 4 If a format for a specific document is not provided for in this RFP, the document shall be submitted in a format that makes it legally valid/binding on the Bidder, and that is acceptable to the college. In any event, the college shall have the right to seek clarifications, modifications etc. on the document submitted by the Bidder and the Bidder shall be obliged to provide such clarifications and modifications within the timelines specified by the college.
- 5 Interested parties, after careful review of all the clauses of this 'Request for Proposal', are encouraged to send their suggestions in writing to Jagdam College, Chapra. Such suggestions, after review, may be incorporated into this 'Request for Proposal' as a corrigendum, which shall be uploaded onto the e-tendering website <https://www.eproc2.bihar.gov.in> and the college website. All eligible tenders need to be registered on the following portals to generate login credentials and to download the bid documents for online bid preparation/decryption etc.
- 6 To participate in the e-tendering process, the bidders/agencies are required to get themselves registered with Bihar Government Centralized e-Procurement portal, i.e., <https://www.eproc2.bihar.gov.in>, and may contact the helpdesk at the following address, "eProc 2.0 Help Desk Address: mjunction services limited, RJ Complex, 2nd floor, Canara Bank Campus, Khajpura, Ashiana Road, P.S. – Shastri Nagar, Patna – 800 014, Bihar, Toll Free Number: 1800 572 6571 (Working hours: 8AM to 7PM, all days in week except Sunday and few selected state holidays) or may visit the link at <https://www.eproc2.bihar.gov.in>.
- 7 Tenderer may also download the tender documents (a complete set of documents is available on website) from the e-Procurement Portal (<https://www.eproc2.bihar.gov.in>) and submit its tender by using the downloaded document.
- 8 Tender Processing Fee (TPF) needs to be paid as applicable through e-Payment mode (i.e. NEFT-RTGS, Internet Banking, Credit / Debit Card).
- 9 The technical and financial bids must be submitted/uploaded through e-Procurement Portal (<https://www.eproc2.bihar.gov.in>) on or before the date and time specified. The college doesn't take any responsibility for the delay / Non-Submission of Tender / Non-Reconciliation of online Payment caused due to non-availability of Internet Connection, Network Traffic/ Holidays or any other reason.

Name of Issuing Authority


Principal 08.01.2026
Principal
Jagdam College, Chapra
Jagdam College, Chapra

1.1. Right to Terminate the Process

- i. Jagdam College, Chapra may terminate the RFP process at any time and without assigning any reason. Jagdam College, Chapra makes no commitments, express or implied, that this process will result in a business transaction with anyone.
- ii. This RFP does not constitute an offer by Jagdam College, Chapra. The bidder's participation in this process may result in Jagdam College, Chapra selecting the bidder to engage towards execution of the contract.

1.2. Submission of Response/Proposal

The bidders should submit their responses as per the format given in this RFP in the following manner:

- i. Response to Pre-Qualification Criterion
- ii. Technical Qualification Criterion
- iii. Financial Proposal

Prices should not be indicated in the Pre-Qualification Proposal or Technical Qualification Criteria Proposal but should only be indicated in the Commercial Proposal in the format given in e-procurement portal.

1.3. Site Inspection

Bidders are advised to inspect the site and its surroundings where these items is to be installed and satisfy them before submitting their tenders. A bidder shall be deemed to have full knowledge of the work whether he/she inspects it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed.

1.4. Acceptance

2. The Bidder shall provide such packing of the equipments/items as is required to prevent damage or deterioration during shipment/equipment. The Bidder shall promptly repair or replace any Equipment that is damaged in transit. The packing, marking, and documentation within and outside the packages shall also comply strictly with the requirements. The Bidder shall insert in each case a packing list, fully itemized to show case number, contents, gross and net weight, and cubic measurement.
3. If the Equipment fails to meet the specifications of the equipment and during warranty period due to faulty part/component, the replacement of faulty part/component must be carried out by the Bidder free of cost. Freight, insurance and other allied expenditure like customs duties etc. for such part/component shall be the liability of the Bidder. Bidder will reimburse to Jagdam College, Chapra the cost incurred by Jagdam College, Chapra, if any, on replacement of such faulty part/component.
4. If it becomes necessary for the bidder to replace or renew any defective parts of the equipment under this clause, and if any defects are not fixed within 15 (15) days from the date of communication thereof or within any other specific period that may be permitted by the Jagdam College, Chapra may proceed to carry out the work at the bidder's risk and expense, without prejudice to any other rights that the Jagdam College, Chapra may have against the bidder with regard to such defects.

4.1. Training to Jagdam College, Chapra

Bidder shall provide training to the personnel nominated by the Jagdam College, Chapra at respective locations to enable them to have sufficient knowledge and skill to effectively

manage, maintain, use and operate the equipments.

On-site training during the installation of the Equipment shall be arranged by the Bidder. Arrangement of all training materials such as manuals, drawings, brochures etc. shall be the responsibility of the Bidder.

4.2. Preparation and Submission of Proposal

4.2.1. Proposal Preparation Costs

All costs associated with participating in the RFP process will be borne by the bidder, including but not limited to those associated with conducting informational and other diligence activities, attending meetings, discussions, and presentations, preparing a proposal, supplying any additional information needed by Jagdam College, Chapra to facilitate the evaluation process, negotiating a definitive contract, or engaging in any other activity related to the bid process. Regardless of how the bidding procedure is conducted or turns out, Jagdam College, Chapra will never be held accountable for such expenses.

4.2.2. Language

Bidders should only fill out the proposal in English. If any supporting documentation is presented in a language other than Hindi or English, the bidders must properly testify to its translation into English. The English translation will be used for document interpretation purposes.

4.2.3. Pre-Bid Conference

- a) Jagdam College, Chapra, **shall hold a pre-bid meeting with the prospective Bidders** as per the information given in **the schedules of events**.
- b) The Bidders will have to ensure **that their queries** for pre-bid meetings reach the point of contact (Nodal Officer) in **written form**, either by mail or in the form of a letter in company's letterhead, only as mentioned in the schedule of events within the timelines given. Mail Id: principaljc54@gmail.com.
- c) The email should necessarily have a **subject** as per the following nomenclature: *"Pre-bid Query - RFP Jagdam College, Chapra ****{Company's Name}**"*
- d) The queries should necessarily **be submitted** in the following format in both PDF and Editable MS-Word/ Excel File **Format**:

Sr No	Name of mobile number of the authorized contact person and address of the bidder	RFP document reference(s). (Section & page number)	Content of RFP requiring clarification	Bidders Query

4.2.4. Evaluation process

The Jagdam College in Chapra will form the technical assessment committee. In order to get explanations on the bidders' proposals, the Technical Evaluation Committee may request discussions with them. On the grounds of any deviations, the Technical Evaluation Committee has the authority to reject any or all proposals. Every submission will be assessed in accordance with the standards and specifications outlined in this RFP.

4.2.5. Tender Opening

The Proposals submitted by bidders will be opened online at Time, Date as mentioned in the schedules of events by Jagdam College, Chapra officials or any other officer authorized by Jagdam College, Chapra, in the presence of those Bidders or their representatives who may be present at the time of opening. If no bidders are present, the tender will still be opened as scheduled.

The representatives of the bidders should be advised to carry the identity card or a letter of authority from the tendering firms to identify their bona fides for attending the opening of the proposal.

4.2.6. Tender Validity

The offer submitted by the Bidders should be valid for a period of 180 days from the date of submission of Tender.

4.2.7. Document Fee and Tender Processing Fee:

All Applicants have to pay the Tender Processing Fee as applicable through e-payment mode (i.e. NEFT/RTGS/Credit Card/Debit Card) on eProc2 Portal.

4.2.8. Earnest Money Deposit (EMD):

- EMD of Rs. 50000.00 [Rs. Fifty thousand only) through e-payment mode (i.e. NEFT/RTGS/Credit Card/Debit Card/) on E-Proc2 Portal or in the form of bank guarantee, well before the last date/time for submission/ uploading of offer/Bid, failing which the bid will be rejected. This EMD will be non-interest-bearing and refundable. If the selected bidder fails to submit the requisite performance guarantee or to execute the agreement, this EMD will be forfeited
- MSME certificate state of BIHAR or start-up agencies registered DPIIT along with Agency registration with Govt. of Bihar for doing similar work, are exempted from payment of EMD. EMD exemption is subject to the submission of valid registration certificate with the bid. MSMEs with certificates from outside the Govt. of Bihar shall

have to deposit the EMD.

5. Criteria for Evaluation

5.1. Pre-Qualification (PQ) / Eligibility Criteria

Sr No.	Basic Requirement	Specific Requirement	Documents Required
1	Registration Certificate	Bidder should be a Company/ firm/Sole Proprietorship /Proprietorship registered under the Indian Companies Act (or) a firm registered under the Limited Liability Partnership Act, 2008 (or) a firm registered under the Partnership Act, 1932.	Certificate of Incorporation required and Articles of Association of the Participant in case of Company / Limited Liability Partnership Agreement in case of LLP/Trade license/Shop and Establishment Act/MSME.
2	Sales Turnover in Digital Instruments Sales Maintenance services	Average Annual turnover of the applicant firms/registered/ authorized dealers during each of the last three financial years (FY 2022-23, 2023-24, 2024-25), should be a minimum of Rs. 1 Crore. MSME certificate state of BIHAR are exempted from Turnover Criteria	Extracts from Audited/Certified financial statements and Balance sheet for last three financial years as per financial year of participating company/firm OR. Certificate from Chartered Accountant and Authorized Signatory/MSME Certificate.
3	Certificates	Apart from company / firm registration, Participant must have registered under the following: <ul style="list-style-type: none"> •Valid GST Registration Certificate. •Income Tax Return with for the last three years. 	Copy of all the mentioned certificates/ITR certified by authorized signatory
4	Technical Capability	Bidder must have successfully undertaken the work with <ul style="list-style-type: none"> • Experience of Supplying Desktop to any Government Institution/ Educational Department order. 	Work Order/ Completion Certificates from the client.

5	ISO Certificate	ISO 9001: 2000/2008/2015 Certificate	Copy of a valid ISO certificate to be submitted, certified by authorized signatory
6	Local Service Centres	The bidder should have technical manpower to provide service for support for the supply of the equipment under this contract.	Self-Certified letter by authorized signatory to provide services. The Service Centre must be in Bihar.
7	Participant should not be an entity which has been black- listed by Government	A self-certified letter by the authorized signatory of the bidder that the bidder has not been blacklisted by any Central / State Government (Central/State Government and Public Sector) or under a declaration of ineligibility for corrupt or fraudulent practices as on bid submission date, must be submitted on original letter head of the bidder with signature and stamp.	Self-Certified letter by authorized signatory
8	MSME Certificate	Bidder must submit the MSME Certificate.	UDYAM Registration Certificate shall be Provided.
9	A sample of the mentioned items shall be provided at the time of the Technical Evaluation	A. Computer PC B. Offline UPS C. Printer Cum Scanner	The bidder has to provide the Demo of the mentioned items at the date of Technical Evaluation in the ICT Lab of the College.

Note: -

- Technical evaluation will be done at the college's exclusive discretion, regardless of what is stated in this tender document. The college's decision will be final and cannot be contested.
- In case of a tie in the L1 price. If there is a tie in both the L1 price, the work will be awarded based on the lottery system.
- Conditional bids will be summarily rejected.

5.2. Financial Bid Evaluation

On the designated date, in front of bidder representatives, the technically qualifying bidders' financial bids will be opened. The tender will still open as planned even if there are no bidders present. A conditional bid would be rejected outright.

6. Appointment of vendor

6.1. Right to reject Proposal

Before a contract is awarded, Jagdam College, Chapra retains the right to accept or reject any proposal, to cancel the public procurement or tendering process, and to reject all proposals at any time. This does not entail any obligation to notify the affected bidder or bidders of the reasons for Jagdam College, Chapra's action.

6.2. Sub-Contracting, Consortium and Joint Ventures

Consortium, Joint venture, AOP (Association of Persons), subletting, Subcontracting and Outsourcing will not be allowed.

6.3. Transition And Exit Plan:

- The Selected Vendor shall ensure that the transition is smooth in case the contract is terminated or foreclosed with mutual consent. In addition to the cancellation of contract, the college reserves the right to charge appropriate penalties and liquidated damages from the selected agency.
- All risks during the transition stage shall be properly documented to ensure smooth transition without any service disruption.
- The transition plan along with the period shall be mutually agreed between the firm and the Jagdam College, Chapra when the situation occurs. Selected Vendor shall be released from the project once successful transition is done meeting the parameters defined for the successful transition.

7. Terms and Conditions: Applicable Post Award of Contract

7.1. Right to Terminate the Process

Jagdam College, Chapra reserves the right to cancel the contract entered with the selected bidder and recover expenditure incurred by Jagdam College, Chapra under the following circumstances: -

- a) The selected bidder commits a breach of any of the terms and conditions of the bid.
- b) The bidder goes into liquidation, voluntarily or otherwise,
 - If the selected bidder fails to complete the assignment as per the timelines prescribed in the RFP and the extension, if any allowed, it will not be a breach of contract.
 - Jagdam College, Chapra reserves its right to cancel the order in the event of delay and forfeit the bid security as liquidated damages for the delay.
 - If deductions of account of liquidated damages exceed more than 10% of the total contract price.
 - In case the selected bidder fails to deliver the quantity as stipulated in the delivery schedule, Jagdam College, Chapra reserves the right to procure the same or similar product from alternate sources at the risk, cost and responsibility of the selected bidder.

7.2. Liquidated Damages

- a) Notwithstanding Jagdam College, Chapra's right to cancel the order, liquidated damages for late delivery at 1% (One per cent) of the undelivered portion of order value per week will be charged for every week's delay in the specified delivery schedule subject to a maximum of 10% of the value of the order value.

- b) Liquidated damages for late commissioning at 1% (One percent) of the order value per week will be charged for every week's delay in commissioning to a maximum of 10% of the value of the order value.
- c) Please note that the above LD for delay in delivery and delay in commissioning are independent of each other and shall be levied as the case may be.
- d) Jagdam College, Chapra reserves its right to recover these amounts by any mode such as adjusting from any payments to be made by Jagdam College, Chapra to the bidder. Liquidated damages will be calculated on a per week basis.

7.3. Limitation of Liability

- a) In contract, tort, or other legal theories, neither party shall be responsible to the other for any special, indirect, incidental, consequential (including loss of profit or revenue), exemplary, or punitive damages, even if such party has been informed of the potential of such damages.
- b) The total cumulative liability of either party arising from or relating to this contract shall not exceed the total amount paid to the Bidder by the client under that applicable statement of work that gives rise to such liability (as of the date the liability arose); provided however, that this limitation shall not apply to any liability for damages arising from (a) Willful misconduct or (b) Indemnification against third party claims for infringement.

7.4. Penalty

- a) The Bidder shall perform its obligations under the agreement entered into with the Jagdam College, Chapra, in a professional manner.
- b) The Bidder should perform all the activities as per timelines and parameters stipulated by Jagdam College, Chapra in this RFP, failing which the college may at its discretion impose penalties on the Bidder as defined in the RFP. The penalties on the delivery of the Lab Equipment will be deducted from the payment to the vendor @ 1% of the project cost per week subject to a maximum of 10% or termination of the contract.

7.5. Dispute Resolution Mechanism

If a disagreement between the parties cannot be settled through discussion in the above-mentioned way, arbitration may be the only option. Either party may submit a dispute to arbitration within 20 days following the failure of negotiations. The Arbitration and Conciliation Act, 1996, or any statutory amendment or re-enactment thereof, will govern the arbitration, which shall take place in Bihar. One arbitrator will be chosen by each of the disputing parties, and the two arbitrators will choose the third, or presiding, arbitrator together.

The courts in Saran, Bihar, will have exclusive jurisdiction over the provisions of this RFP, which will be controlled and interpreted in line with Indian law.

7.6. Force Majeure

Force Majeure is herein defined as any cause, which is beyond the control of the selected bidder or Jagdam College, Chapra as the case may be which they could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as:

- Natural phenomenon, including but not limited to floods, droughts, earthquakes and epidemics.
- Acts of any government, including but not limited to war, declared or undeclared

priorities, quarantines and embargos

- Terrorist attack, public unrest in work area provided either party shall within 10 days from occurrence of such a cause, notifies the other in writing of such causes.

The bidder or Jagdam College, Chapra shall not be liable for delay in performing his/her obligations resulting from any force majeure cause as referred to and/or defined above. Any delay beyond 30 days shall lead to termination of contract by parties and all obligations expressed quantitatively shall be calculated as on date of termination. Notwithstanding this, provisions relating to indemnity, confidentiality survive termination of the contract.

7.7. Fraud Or Corrupt Practices

- a) The highest ethical standards will be upheld by the bidders during the bidding process, following the issuance of the work order (WO) or letter of intent (LOI), and throughout the duration of the agreement. Notwithstanding anything to the contrary stated in this RFP, the LOI/WO, or the Agreement, the Jagdam College, Chapra may reject a bid, withdraw the LOI/WO, bar the bidder for a year from participating in any future projects of the Jagdam College, Chapra, or terminate the Agreement, as the case may be, without being liable in any way to the bidder, if it finds that the bidder has engaged in corrupt, fraudulent, coercive, undesirable, or restrictive. Jagdam College, Chapra will forfeit and appropriate the Bid Security or Performance Security as mutually agreed genuine pre-estimated compensation and damages payable to the Authority for, among other things, the Authority's time, cost, and effort with regard to the RFP, including consideration and evaluation of such Bidders Proposal. This will happen without affecting any other rights or remedies.
- b) If a bidder is found by the Authority to have directly or indirectly, or through an agent, engaged or indulged in any corrupt, fraudulent, coercive, undesirable, or restrictive practice during the selection process, or after the LOI/WO or the execution of the Agreement, the bidder will not be eligible to participate in any tender or RFP issued by Jagdam College, Chapra for a period of 1 (one) year from the date the bidder is found by the Jagdam College, Chapra to have directly or through an agent, engaged or indulged in any corrupt, fraudulent, coercive, undesirable, or restrictive practices, as the case may be.
- c) For the purposes of this Section, the following terms shall have the meaning here in after respectively assigned to them;
 - I. "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value, pressurizing to influence the action of a public official in the process of tendering and execution of the project.
 - II. "Fraudulent practice" means aim is representation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process.
 - III. "Coercive practice" means impairing or harming or threatening to impaired harm, directly or indirectly, any person or property to influence any person's participation or action in the Selection Process.
 - IV. "Undesirable practice" means (I) establishing contact with any person connected with or employed or engaged by Jagdam College, , Chapra with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest.
 - V. "Restrictive practice" means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of

restricting or manipulating a full and fair competition in the Selection process.

8. Technical Requirements

- i. The successful Bidder shall procure the equipments as required from a reputed OEM/Company/Sole Proprietorship. The Bidder shall note that the specification provided is the minimum requirement and can supply a better specification if required. The Bidder shall supply all components as per the requirements of the RFP. The Bidder shall be responsible for the supply of the Equipment and installation at site.
- ii. All Equipment proposed by the bidder shall be licensed to Jagdam College, Chapra and will be the property of Jagdam College, Chapra. The Bidder has to prepare and submit a delivery report including details of all components supplied. The delivery report will be validated by Jagdam College, Chapra.
- iii. The Equipments provided by the **successful Bidder** shall meet all the Service Level requirements as mentioned in the RFP. **While the basic Bill of Material will not change, any change in the BOM specification will be done only to provide a higher specification.**
- iv. Successful bidders will be expected to bring all the installation equipment and tools required for the installation of the equipments. All the work shall be done in a conscientious manner as per the OEM/Company/Sole Proprietorship guidelines and best industry practices. The Equipment shall be subjected to inspection at various stages. Local regulation/codes shall be followed at all times. The Successful Bidder shall follow all Safety Regulations and Practices at the time of installation and implementation.
- v. The Successful Bidder shall not **cause any damage to buildings/installation site and property and will perform restoration to the original condition to the satisfaction of Board authorities, if any damage occurs.**
- vi. Jagdam College, Chapra shall **perform the acceptance test (AT)**, ensuring that all the Lab Equipment supplied are **performing as per the specification**. Jagdam College, Chapra would issue a **certification of completion after verifying availability of all the equipments.**
- vii. The bidder should provide all **relevant documentation including:**
 - Original Manuals, Data Sheets, Installation Documents and any other documents relevant to the hardware and peripherals supplied by the Bidder.
 - Documentation should be **provided by the selected Bidder on a regular basis as and when desired by Jagdam College, Chapra, during the entire period of the Contract.**

8.1. Implementation Service Levels

Measurement	Target
Installation and commissioning State of the Art Digital Classroom	Within 5 weeks from receipt of the purchase order

8.2. Manpower Related Service Levels

The support personnel should be **available over the phone. In critical situations or when directed by Jagdam College, Chapra, the support personnel must be available on site within 7 Days of request from Jagdam College, Chapra at the locations.**

9. Details on Scope of Work

The scope of work for this RFP will include the following activities:

- i. The scope of this request for proposals (RFP) is to choose an agency to establish a state-of-the-art digital classroom. In addition to bolstering and integrating training and research, it will enhance academic potential and vitality. This RFP aims to bring on board organizations with experience in providing and setting up advanced digital classrooms for MOOCs, online instruction, and research projects.
- ii. Maintenance of the supplied equipment for a period of one year, as per the rates quoted in the financial bid and stipulated in the final signed contract.
- iii. The bidder will be responsible for providing Standard Equipment for providing requisite equipment for the college as per their requirement and specification.
- iv. Equipment to be supplied shall be the latest branded models manufactured with 100% new OEM/Company/Sole Proprietorship. All products to be supplied should be part of the current production as on the date of award of the tender. For the purpose of this contract, "current production" shall mean that the equipment model has been manufactured and introduced in the Indian market as new equipment. Refurbished equipment is not acceptable in any case.

10. Equipment:

The list of Equipment to be procured is attached below in this RFP.

NOTE:

- i. The bidder with the lowest total price for each item will receive the overall award. One or more pieces of equipment may be quoted for by the bidder. Regardless of whether they are quoting for one or more pieces of equipment, all bids must fulfill the qualifying requirements.
- ii. In case of a tie at the L1 price, the work shall be awarded to the bidder lottery basis.

10.1 Installation of Lab Equipment:

The items should be installed and demonstrated by the supplier at the site of the college immediately after receipt of the item and the same will be put under operation to the satisfaction of Jagdam College, Chapra (North of Railway Crossing, NH-19 Prabhunath Nagar, Chapra, Saran, Bihar-841301) who will test the performance of the items. No separate charges for installation/demonstration will be paid to the party beyond the quoted prices.

10.2 Warranty period, maintenance & technical support

The warranty period of all capital items shall commence after receipt of the items in good working condition and from the date of their satisfactory installation and acceptance test by the consignee.

All the Capital items / Lab Equipment shall be covered under one year onsite comprehensive warranty with Maintenance & Technical support services.

10.3 Deliverables & Timelines

The Bidder should deliver the Lab Equipment, commissioning and Installation within five weeks from the date of issuance of the purchase Order.

11 Payment Terms and Procedure

11.2 Payment Schedules

The payment amount will be equal to the amount specified in the financial bid of the bidder. All payments shall be made through the college fund within 15 days from the date of submission of the invoice the college. Payments will be released only on satisfactory acceptance of the deliverables for each Lab at each location (as mentioned in this RFP) as per the following schedule:

- i. 60% of the Contract amount towards the respective slab shall become payable by Jagdam College, Chapra, after the complete delivery of all items as per the RFP.
- ii. 30% of the Contract Amount towards respective slab shall become payable by the Jagdam College, Chapra upon completion of setup configuration, successful commission and test acceptance.
- iii. 10% of the Contract Amount shall become payable by Jagdam College, Chapra after the submission of a successful completion Certificate from the user.

Annexure A - Technical Specification of Equipments

Sl. No.	Name of Equipment	Technical Specifications
1.	Computer PC	<p>Intel Core i3 (13th Generation or newer) Equivalent or newer AMD Ryzen 3 series is also acceptable. Must be a current or immediately previous generation.</p> <p>Memory (RAM) 8 GB DDR4 RAM/16 GB DDR4 is recommended for better multitasking future-proofing.</p> <p>Storage 512 GB Solid State Drive (SSD) NVMe PCIe SSD is strongly preferred over SATA SSD for faster performance.</p> <p>Graphics: Integrated Intel UHD Graphics (or equivalent AMD Radeon Graphics) Sufficient for office applications and multi-monitor support.</p> <p>Display (Monitor) 21.5-inch Full HD (1920 x 1080) LED Backlit Anti-Glare Panel IPS panel type is recommended for better viewing angles. Must include HDMI or DisplayPort cable.</p> <p>Network Integrated 10/100/1000 Mbps Gigabit Ethernet & Wi-Fi 6 Dual-band Wi-Fi (802.11ax) and Bluetooth 5.0 or higher.</p> <p>Connectivity Front/Rear: Minimum 4x USB ports (incl. at least 2x USB 3.2), Audio Jacks, Rear: HDMI & DisplayPort outputs. Additional ports (USB-C, serial/parallel for legacy devices) as per organizational need.</p> <p>Keyboard & Mouse Wired USB Keyboard and Optical Mouse Business-grade, spill-resistant keyboard is preferred.</p> <p>Operating System Genuine Microsoft Windows 11 Pro (64-bit) Pre-installed, activated, and with latest updates.</p> <p>Office Suite Microsoft Office 2021 Professional Plus or Microsoft 365 Business Premium (1-year subscription) Must be pre-installed, activated, and user-assigned. Specify which version is being quoted.</p> <p>Security Software Genuine, full-version Antivirus/Anti-malware software with minimum 1-year subscription. From reputed vendors: e.g., Norton, McAfee, Kaspersky, Bitdefender, or ESET. Must include real-time protection and automatic updates.</p> <p>Chassis Standard Micro-ATX or Slim Desktop</p> <p>Form Factor With adequate ventilation and security features (Kensington lock slot).</p> <p>Power Supply Standard OEM PSU with necessary certifications Sufficient wattage for the configuration.</p>
2.	86" Interactive Display	<p>Display Screen Size & Type 86-inch (diagonal) LED with Anti-Glare, Hard-Coated Glass Active Display Area: ≥ 1892 (W) x 1064 (H) mm Native Resolution Ultra High Definition (UHD) - 3840×2160 pixels 4K @ 60Hz. Must support 16:9 aspect ratio. Brightness ≥ 350 cd/m² (nits) Higher brightness (≥ 450 nits) recommended for bright rooms. Contrast Ratio Static: $\geq 3000:1$ Viewing Angle $\geq 178^\circ$ (Horizontal & Vertical) Touch & Interactivity Touch Technology Infrared (IR) Touch</p>

with **20-Point Multi-Touch** minimum. 40-point or higher is preferred. Must support **dual-pen writing** and **palm/object rejection**. Touch Resolution $\geq 32768 \times 32768$ Touch Latency $< 8\text{ms}$ (pen to ink) Spec must be provided by manufacturer. Writing Experience Must come with at least **two (2) passive, battery-free stylus pens**. Pens should have fine tips and different colors. Option for an active pen is a plus. **Hardware & Audio** Built-in System Integrated **Android 11.0 or higher** with app store. Dual-OS models (Android + optional OPS Windows PC) are highly desirable. Audio **Stereo Speakers**: $\geq 2 \times 15\text{W RMS}$ each (Total $\geq 30\text{W}$). Built-in microphone array (≥ 6 mics) for voice pickup and far-field voice control. Connectivity Ports **Mandatory**:

- HDMI Input (x2, one with ARC) - **HDMI 2.0**
- USB-A 3.0 (x2 for touch/flash drive)
- USB-B (for PC touch connection)
- RJ-45 LAN Port
- 3.5mm Audio In/Out
- OPS Slot (Type I)

Highly Recommended:

- USB-C (with Power Delivery, Display, and Touch)
- VGA Input
- RS-232 In/Out (for control) Easy front-facing or side-access ports for user convenience.

Software & Features Built-in Whiteboard Must have a feature-rich, built-in **collaborative whiteboard app** (Android-based). Features: Multi-page, shape recognition, text conversion, image/video insertion, save/load (local & cloud), QR code share. Screen Annotation Ability to annotate over any displayed source (HDMI, USB-C) with save/record functions. Wireless Casting Must support **native, software-free wireless screen mirroring** from Windows, macOS, ChromeOS, Android, and iOS devices. Must support mirroring of **4K content** at low latency. Miracast, AirPlay, and Google Cast protocols required. Device Management Must include centralized device management software (cloud or LAN-based) for remote control, app management, and screen broadcast. **Physical & Installation** VESA Mount Standard **400 x 400 mm** VESA mounting pattern. Must be compatible with standard wall mounts, mobile stands, and wall brackets. Safety & Certifications **Must have**: CE, FCC, RoHS. **Highly Recommended**: TÜV, Energy Star, EPEAT, ISO 9241 (eye comfort). Must include **tempered safety glass** with **7H hardness**. Included Accessories • 2x Passive Stylus Pens

- Wall Mounting Bracket (or detailed spec for compatible mount)
- Remote Control
- All necessary cables (Power, HDMI, USB)
- User & Installation Manuals **Warranty &**

		Service Warranty Full Unit: Minimum 3 Years On-site/On-premise Warranty (parts, labor, and glass). 5-year warranty is highly preferred.
3.	Projector	Technology DLP (Digital Light Processing) or 3LCD DLP preferred for better contrast and no color decay Native Resolution WUXGA (1920 x 1200) minimum Must support 16:10 aspect ratio for full laptop compatibility Brightness 4,000 ANSI Lumens minimum 5,000+ lumens recommended for classrooms with windows Contrast Ratio 10,000:1 minimum Higher contrast (20,000:1+) preferred for text clarity Light Source Laser/LED preferred or Lamp-based with extended life Video Inputs 2x HDMI (one with MHL/ARC support), 1x VGA (for legacy) Audio HDMI Audio, 3.5mm Audio In/Out, Built-in speaker (10W+) Control RS-232, LAN (RJ-45) for network control, USB Type-A (service) Wireless Optional wireless HDMI dongle capability (Miracast/AirPlay compatible) USB USB Type-B for display, USB power (5V/1.5A) for streaming sticks Lens Shift Vertical lens shift (manual or motorized) MANDATORY for ceiling install Zoom 1.3x optical zoom minimum Projection Modes Front/Rear, Ceiling/Desktop, 360° installation capable Color Modes Classroom/Cinema/Presentation/sRGB modes, including whiteboard-friendly high-contrast mode Operating Position 360° installation capable (all orientations) Warranty 3 years parts/labor, extended warranty on light source
4.	Printer cum Scanner	Type Laser Multifunction Printer (MFP) Functions Print, Copy, Scan, Fax (optional) Color Capability Option A: Monochrome (Black & White) Option B: Color (CMYK) Duplex Automatic Duplex for printing Print Speed Monochrome: ≥ 30 pages per minute (ppm) Color: ≥ 25 ppm First Print Time ≤ 8 seconds (from sleep mode) Print Resolution ≥ 1200 x 1200 dpi Memory ≥ 512 MB RAM (expandable) Standard Ports Hi-Speed USB 2.0, Ethernet (10/100/1000 Mbps) Wireless Wi-Fi 802.11 b/g/n/ac dual-band Wi-Fi Direct for device-to-printer connection Mobile Printing Apple AirPrint, Google Cloud Print, Mopria, manufacturer's mobile app Network Protocols TCP/IP, SMTP, SNMP, HTTP/HTTPS, LDAP Security WPA/WPA2, 802.1x authentication, IP/MAC filtering
5	PTZ Camera	Sensor Type 1/2.8" or larger CMOS sensor Effective Pixels ≥ 4.2 megapixels (3840 x 2160 capable) Video Output UHD 4K (3840x2160) @ 30fps minimum 1080p @ 60fps simultaneously Lens Optical zoom: 12x minimum (20x recommended) Aperture : F1.6 or wider (low-light performance) Field of View Wide angle: ≥ 70° horizontal Minimum Focus Distances ≤ 10mm (for close-up whiteboard shots) Pan

		<p>Range $\geq \pm 170^\circ$ Tilt Range $\geq -30^\circ$ to $+90^\circ$ (for whiteboard to ceiling mounting) Speed Pan: 0.1° to 300° per second</p> <p>Tilt: 0.1° to 200° per second Presets ≥ 10 programmable presets with position accuracy $\leq 0.1^\circ$ Control Protocols VISCA over IP, VISCA over RS-232/422, Pelco-P/D Video Outputs HDMI (Type A), 3G-SDI (BNC), USB 3.0 (UVC compliant) Network RJ-45 (PoE+ IEEE 802.3at), RTSP, RTMP, H.265/H.264 Control RS-232 (IN/OUT), IR remote included Audio 3.5mm line-in (for external mic), line-out IP Streaming Simultaneous dual streaming (main + sub stream)</p>
6	Smart E Podium with PC	<p>Dimensions Height: 1000-1200mm (adjustable) Top surface: 800mm x 600mm minimum Construction Material 18mm thick commercial-grade laminate or solid wood</p> <p>Reinforced steel frame structure Surface Scratch-resistant, easy to clean, with cable grommets Adjustability Electric or manual height adjustment (700-1100mm range) Compartments Lockable CPU compartment Lockable storage for peripherals Ventilated area for amplifier/equipment Mobility Heavy-duty locking casters (4 wheels, 2 with brakes) Weight capacity: $\geq 150\text{kg}$ Cable Management Integrated cable trays, multiple access points, power strip mount Processor Intel Core i5 (12th Gen or newer) or AMD Ryzen 5 equivalent Memory 16GB DDR4 RAM (expandable to 32GB) Storage 512GB NVMe SSD + 1TB HDD for storage Graphics Integrated Intel Iris Xe or dedicated GPU (2GB minimum) Optical Drive DVD-RW or external USB optical drive option OS License Windows 11 Pro (64-bit) with volume licensing option Recovery Factory recovery partition with latest drivers Integrated Monitor 15-22" LCD touchscreen (1080p minimum) Adjustable angle, anti-glare coating Capacitive touch with 10-point multi-touch Monitor Arm Articulating arm for presenter view VESA 100x100 compatible Secondary Display Ports 2x HDMI out, 1x DisplayPort, 1x VGA (for external projectors/displays) Microphone Inputs 2x XLR combo jacks with phantom power (48V) 1x wireless microphone receiver (UHF diversity) Amplifier Integrated 100W RMS amplifier (70V/100V line capable) Speakers Built-in stereo speakers (2x 15W) with volume control Audio Processing DSP with echo cancellation, feedback suppression, equalizer Audio Outputs RCA line out, 3.5mm aux out, XLR main out Intercom Optional built-in intercom system Control Panel 7-10" touchscreen control panel or physical buttons for:</p>

		<ul style="list-style-type: none"> - Projector power/input - Screen control - Volume control - Lighting control - System power <p>Connectivity</p> <p>Front Panel:</p> <ul style="list-style-type: none"> • 4x USB 3.0 (2x Type-A, 2x Type-C) • HDMI in • 3.5mm audio in/out • SD card reader <p>Rear Panel:</p> <ul style="list-style-type: none"> • 4x USB 3.0 • Gigabit Ethernet • Serial ports (RS-232) • IR emitters (for equipment control) <p>Wireless Wi-Fi 6, Bluetooth 5.2, RFID card reader</p> <p>Video Capture HDMI capture card for recording/video conferencing</p> <p>Power Supply 600W minimum with surge protection</p> <p>Voltage: 100-240V AC, 50/60Hz</p> <p>Power Outlets 8 outlets minimum (2 on top, 6 in rear)</p> <p>2x USB charging ports (QC 3.0)</p> <p>UPS Optional built-in UPS (10-minute backup)</p> <p>Power Management Master power switch with individual circuit controls</p>
7	Offline UPS	<p>Capacity Multiple capacities required:</p> <ul style="list-style-type: none"> • 1000 VA / 600W <p>Input Voltage 160-280V AC (for 230V 90-140V AC (for 120V regions))</p> <p>Input Frequency 50/60 Hz ± 3Hz (auto-sensing)</p> <p>Output Voltage 230V ± 8% (or 120V ± 8%)</p> <p>Output Frequency Same as input (50/60 Hz)</p> <p>Battery Type Sealed, maintenance-free Lead-Acid (VRLA)</p> <p>Battery Quantity Internal, non-user-serviceable</p> <p>Battery Life 3-5 years at 25°C with proper maintenance</p> <p>Surge Protection ≥ 330 Joules, UL 1449 compliant</p> <p>Spike Protection ANSI/IEEE C62.41 compliant</p> <p>Overload Protection Circuit breaker with automatic reset</p> <p>Short Circuit Electronic current limiting with fuse</p> <p>Battery Protection Deep discharge protection, overload shutdown</p> <p>Outlets 6-8 outlets minimum:</p> <ul style="list-style-type: none"> • 4-6 battery backup + surge • 2 surge-only (EMI/RFI filtered) <p>Communication Ports USB for monitoring/graceful shutdown DB9 serial optional</p> <p>Display LED status indicators or LCD display showing:</p> <ul style="list-style-type: none"> • Load percentage • Battery capacity • Input/output voltage <p>Audible Alarms Power loss, low battery, overload, fault conditions</p>
8.	9U Rack	<p>Height 9U (1U = 1.75" / 44.45mm) = 15.75" / 400mm</p> <p>Internal mounting height</p> <p>External Dimensions</p> <p>Height: ≤ 24" (610mm) overall</p> <p>Width: 19" (482.6mm) standard rack width</p> <p>Depth: 600mm minimum (800mm or 1000mm)</p>

	<p>recommended)MaterialCold-rolled steel, minimum 1.2mm thickness</p> <p>Powder-coated finish (black or beige)Load</p> <p>CapacityStatic: ≥ 300kg (660 lbs)</p> <p>Dynamic (with casters): ≥ 200kg (440 lbs)Weight (Empty)25-40kg depending on configurationMounting StandardEIA-310-D compliant</p> <p>19" (482.6mm) width between mounting railsMounting HolesSquare hole pattern preferred (universal)</p> <p>Threaded round holes (10-32, M6, or cage nuts) acceptableMounting DepthAdjustable front-to-rear rails (4-post design)</p> <p>Multiple mounting positions for varying equipment depthsVertical SpaceClear 9U vertical space with no obstructions</p> <p>Perforated or vented mounting rails for better airflowVentilationPerforated front and rear doors (≥ 60% open area)</p> <p>Vented side panels for cross-flow ventilationFans/CoolingOptional fan mount positions (top/rear)</p> <p>Support for 1-2U fan traysCable AccessLarge cable access holes (top/bottom) with grommets</p> <p>Rear cable management provisionsFront DoorPerforated steel or tempered glass</p> <p>Lockable with key (minimum 2 keys)</p> <p>180° opening with removable pinsRear DoorSolid or perforated steel</p> <p>Hinged or removable design</p> <p>Lockable (same key as front)Side PanelsSolid steel with locking mechanism</p> <p>Tool-less removal possibleTop/Bottom PanelsSolid or vented, removable for cabling Vertical ManagersIncluded: 2x vertical cable managers (1U width)</p> <p>Capacity: ≥ 50 CAT6 cables eachHorizontal ManagersOptional 1U horizontal cable managersPower DistributionProvisions for 1-2U PDU mounting (front/rear)Cable RoutingDedicated cable routing channels</p> <p>Cable tie-down points throughout Operating Temperature-5°C to 40°C (23°F to 104°F)Relative Humidity10% to 90% non-condensingFinishANSI 61 Gray or Black, powder coatWarranty Period5 years on frame, 1 year on accessoriesSupportTechnical documentation availableSpare PartsAvailability for 7 years after purchase</p>
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Note: The bidders must also quote the prices for all the required accessories other than those mentioned in the specification data.

Required quantity for ICT/Digital Classroom:

Sl. No.	Name of Equipment	Quantity Required
1	Computer PC	13
2	Interactive Display 86"	02
3	Projector	01
4	Printer cum Scanner	01
5	PTZ Camera	01
6	Audio System (Speakers & microphones for multimedia and virtual classes	01 set
7	Smart E Podium with PC	01
8	Video Conferencing and Recording Software (WebRTC-based multi-point conferencing software, MCU-1 +100 users on the cloud)	01 set
9	USB extension cable AM to AF-15 meter	01 set
10	AOC HDMI 2.0 Male to Male Cable	01 set
11	Offline UPS	01 set
12	9U Rack	01 set

Form I: Particulars of the Bidders

Name and full address of the organization	
Details of Registered Office Address Telephone No(s) Fax No(s) E-mail address (Official): Organization website: Year of Incorporation:	
Income Tax Registration number (PAN)	
Goods and Services Tax(GSTN):	
Type of organization (Company/LLP/Partnership/Sole Proprietorship)	
Name and addresses and designation of the persons who will represent the Bidder while dealing with the college. (Attach letter of authority)	
Has the organization blacklisted by any state or central government entity or any of its undertakings	
(Authorized Signatory) Name: _____ Designation & Authority: _____ Place: _____ Date: _____ Stamp: _____	

FORM II- Financial Proposal

As per the financial forms provided with the bid document. Format of the financial quote is shown in the table below

Sl No.	Name of Items	Unit	Quantity	Price per Unit	Rate quoted by the Bidder
1	Computer PC	Each	13		
2	Interactive Display 86"	Each	2		
3	Projector	Each	1		
4	Printer cum Scanner	Each	1		
5	PTZ Camera	Each	1		
6	Audio System (Speakers & microphones for multimedia and virtual classes	Set	1set		
7	Smart E Podium with PC	Each	1		
8	Video Conferencing and Recording Software (Web RTC-based multi-point conferencing software, MCU-1 +100 users on the cloud)	Set	1set		
9	USB extension cable AM to AF-15 meter	Set	1set		
10	AOC HDMI 2.0 Male to Male Cable	Set	1 set		
11	Offline UPS	Set	1 set		
12	9U Rack	Set	1 set		
TOTAL					
In Words					

Note – Mentioned the rate including all taxes for the above-mentioned items.

Authorized Signatory

Place:

Date:

Name & Designation & mail id:

Business Address:

Form III: Compliance Sheet for Pre-Qualification Criteria

Sr N o.	Criteria	Specific Requirement	Proof of Document Attached in Annexure by Company (Please attach annexure for each criterion)
1	Certificates	<p>Apart from company / firm registration, the Participant must have registered under the following:</p> <ul style="list-style-type: none"> • Valid GST Registration Certificate. • Income Tax Return for the last three years (FY 2022-23, 2023-24, 2024-25) 	
2	Technical Capability	<p>The bidder must have successfully undertaken the work with</p> <ul style="list-style-type: none"> • Experience of working with a Government Institution/Educational Department/college 	
3	ISO Certificate	ISO 9001: 2000/2008 /2015 Certificate.	
4	Local Service Centers	The bidder should have technical manpower to provide service for support for supply of the Equipment this contract.	
5	Participant should not be an entity which has been black-listed by central/state Government	A self-certified letter by the authorized signatory of the bidder that the bidder has not been blacklisted by any Central / State Government (Central/State Government and Public Sector) or under a declaration of ineligibility for corrupt or fraudulent practices as on bid submission date.	

Form IV – PROPOSAL COVERING LETTER
[On the letterhead of the Bidder]

To,

Name of Authority.

Designation.

College Name

Address

Dear Sir,

1. With reference to the above RFP, having examined and understood the instructions, terms and conditions forming part of the RFP, we hereby enclose our offer for the supply, installation and maintenance of lab equipment and other ancillary Items, detailed in your above referred in RFP.
2. We further confirm that the offer is in conformity with the terms and conditions as mentioned in the RFP and all required information are enclosed.
3. We hereby undertake that the equipment to be delivered to the college will be brand new including all components and that software is licensed and legally obtained.
4. We understand that the college is not bound to accept the offer either in part or in full and that the college has right to reject the offer in full or in part without assigning any reasons whatsoever.

We understand that

- You are not bound to accept the lowest or any bid received by you, and you may reject all or any bid.
- If our Bid for the above job is accepted, we undertake to enter into and execute at our cost, when called upon by the purchaser to do so, a contract in the prescribed form. Unless and until a formal contract is prepared and executed, these bids together with your written acceptance thereof shall constitute a binding contract between us.
- If our bid is accepted, we are to be responsible for the due performance of the contract.
- Bidder means the bidder who is decided and declared so after examination of commercial bids.

Date _____ this _____ day of _____ 2026

Yours faithfully,

Signature

Name

Authorized Signatories

(Name & Designation, seal of the firm)

Date:

Form V: Non-submission of EMD Declaration

(This form should be submitted by those bidders who are claiming the waiver of EMD)

To

Name of tender issuing
authority

Dear Sir,

Subject: Request for Proposal (RFP) for Supply, Installation, Commissioning of Digital Classroom Equipment for its maintenance to Jagdam College.

We _____ (bidder name), hereby undertake that we are liable to be suspended from participation in any future tenders of the Jagdam College, for 3 years from the date of submission of Bid in case of any of the following:

1. If the bid submitted by us is withdrawn/modified during the period of bid validity.
2. If any statement or any form enclosed by us as part of this Bid turns out to be false / incorrect at any time during the period of prior to signing of Contract.
3. In case of we are becoming successful bidder and if we fail to execute the Contract within the stipulated time.

Yours faithfully,

Date:

For _____

Signature _____

Name _____

Authorized Signatories

(Name & Designation, seal of the firm)

Form VI - Undertaking of Authenticity for ICT Lab Equipment

Date:

To

college name and address

Sub: Request for Proposal (RFP) for Supply and Installation of equipments for setting up State of the Art Digital Classroom, vide our quotation number _____ dated _____

Dear Sir,

With reference to the Lab Equipment being supplied / quoted to you vide our invoice no. / quotation no. / order no. cited above,

We hereby undertake that all the components/parts/assembly/software used in the Lab Equipment shall be original new components / parts / assembly / software only, from respective OEMs/Company/Sole Proprietorship of the products and that no refurbished / duplicate / secondhand components / Parts / Assembly / Software is being used or shall be used.

We also undertake that in respect of licensed system if asked for by you in the purchase order, the same shall be supplied along with the authorized license certificate and also that it shall be sourced from the authorized source.

We also take full responsibility of both Parts & Service SLA as per the content even if there is any defect by our authorized Service Centre / Reseller / SI etc.

Authorized Signatory Name:

Designation:

Form VII: - SELF-DECLARATION ABOUT NON-BLACK-LISTING

(On the Letterhead of the Bidder and to be submitted/ uploaded online)

To

college name and address

Dear Sir,

Subject: Request for Proposal (RFP) for Supply, Installation and Commission of ICT Lab and ancillary Equipments.

I, M/s....., (the names and addresses of the registered office) hereby certify and confirm that we or any of our promoter(s) / director(s) are not blacklisted/barred/convicted by any court of law for any criminal or civil offences/declared in eligible by any college or any other entity of Government of Bihar or any entity of state government or central government, or any local self-government body or public undertaking in India for participating in future bids for unsatisfactory performance, corrupt, fraudulent or any other unethical business practices or for any other reasons, as on date of submission(upload) of online bidding document.

And that we are hereby, declaring all ongoing litigations where our promoter(s)/director(s) are involved in with any government agency/state/central department/PSU, and as mentioned below:

- 1.
- 2.
- 3.

We further confirm that we are aware that, our application for the captioned Project would be liable for rejection in case any material misrepresentation is made or discovered at any stage of the Bidding Process or thereafter during the contract period and the amounts paid till date shall stand forfeited without further intimation.

Dated this.....Day of....., 2026

Name of the Bidder/agency.....

Signature of the Authorized Person:.....

Name of the Authorized Person:.....

Designation of the Authorized Person:.....

Yours faithfully,

(Name & signature with stamp of the bidder)